## NEOTERIC LIMITED WARRANTY

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AT NEOTERIC'S DISCRETION A LIFETIME WARRANTY IS OFFERED BASED ON THE END USER RECEIVING NEOTERIC FACTORY PRODUCT TRAINING. THE COMPANY AGREES TO DO EVERYTHING HUMANLY POSSIBLE TO SATISFY THE FIRST CUSTOMER. IF THE COMPANY IS UNABLE TO FULLFILL THIS OFFER THEN WARRANTY COVERS ONLY DEFECTIVE THIS MATERIAL WORKMANSHIP. NEOTERIC OFFERS TO THE USER OF A COMMERCIAL / RESCUE / MILITARY VEHICLE A 50-HOUR OR FIRST SIX MONTHS LIMITED WARRANTY AND ON RECREATIONAL VEHICLES A 25-HOUR OR FIRST THREE MONTH, WHICHEVER COMES FIRST, LIMITED WARRANTY. IF FOUND DEFECTIVE BY NEOTERIC ENGINEERS, THIS PRODUCT WILL BE REPAIRED AT NEOTERIC'S OPTION WITHOUT CHARGE. ALL TRANSPORTATION CHARGES MUST BE BORNE BY PURCHASER. TO MAKE CLAIM WRITE OR CALL NEOTERIC EXPLAINING THE DEFECT AND INCLUDE PROOF OF PURCHASE. THE ADDRESS IS:

> NEOTERIC HOVERCRAFT, INC. 1649 TIPPECANOE ST TERRE HAUTE, IN USA 47807-2394 PHONE: 812-234-1120 FAX: 812-234-3217

REPAIRS MUST BE CARRIED OUT BY NEOTERIC OR ITS APPOINTED AGENT EXCEPT BY NEOTERIC APPROVED SPECIAL ARRANGEMENT. NEOTERIC IS NOT RESPONSIBLE FOR DAMAGES RESULTING FROM MISHANDLING AND ABUSE IN TRANSIT. IF SUCH DAMAGE OCCURS, CLAIMS SHOULD BE FILED WITH THE CARRIER.

THIS WARRANTY DOES NOT COVER ACCIDENTAL DAMAGE, IMPROPER HANDLING, OR REPAIRS MADE BY UNAUTHORIZED PERSONS, AND SPECIFICALLY EXCLUDES CLAIMS FOR INDIRECT, INCIDENTAL CONSEQUENTIAL DAMAGES. ALL OPERATORS OF THIS VEHICLE MUST BE TRAINED BY NEOTERIC OR THEIR APPOINTED AGENT(S). WARRANTY DOES NOT APPLY IF VEHICLE IS OPERATED BY UNTRAINED PERSON(S). NO VEHICLE IS GUARANTEED TO BE SUITABLE FOR A PARTICULAR PURPOSE OR APPLICATION. PROPRIETARY PRODUCTS SUCH AS ENGINE, FAN, BELT, INSTRUMENT, ETC. ARE NOT WARRANTED BY NEOTERIC. AS THESE ITEMS ARE THE RESPONSIBILIY OF EACH RESPECTIVE MANUFACTURE. IF WARRANTED VEHICLE IS A PROTOTYPE CONTAINING SEVERAL FEATURES UNPROVEN IN COMBINATION, WARRANTY WILL ONLY EXTEND TO REPAIRS OR REPLACEMENT OF FAULTY COMPONENTS AND EXPRESSLY EXCLUDES CONSEQUENTIAL DAMAGES.